STATE OF NORTH CAROLINA
CHATHAM COUNTY, NC-0655

BEFORE THE BOARD OF COUNTY COMMISSIONERS

IN THE MATTER OF:

The Review of FCC1240 Annual Rate
Adjustment Request, FCC1235
Abbreviated Cost of Service Rate Request,
and FCC1205 Equipment and Installation
Rate Request filed by Charter
Communications

An Order Finding Charter Communication’s 2003-2004 FCC1240 Basic Service Tier and FCC1205 Installation Rates Comply with the FCC’s Rules and are Subject to the Conditions Stated Herein

WHEREAS, in accordance with the provisions of the Cable Television Consumer Protection and Competition Act of 1992 (1992 Act), the Federal Telecommunications Act of 1996 (1996 Act), the County Code, and regulations adopted pursuant to that Code, the County Board is permitted to regulate rates for basic cable services and associated equipment;

WHEREAS, Charter Communications (Charter) submitted FCC1240 Updating Annual Maximum Permitted Rates filings for Regulated Cable Services with the County. Charter’s filings encompass external costs, inflation, and program costs for the True-up period and the projected period of November 2003 through October 2004;

WHEREAS, the County received a report from its Consultant stating that Charter submitted its FCC1240 before the FCC published its October 2003 updated inflation factors; Charter’s FCC1240 rate calculations comply with the FCC’s rate-making rules;

WHEREAS, Charter submitted a consolidated “Company” FCC1205 Determining Regulated Equipment and Installation Costs filing with the County to set the regulated rate for the Hourly Service Charge, Installation Services and Equipment rental rates;

WHEREAS, the County is certified with the FCC to regulate basic service tier rates provided by Charter in the County;

NOW THEREFORE THE BOARD OF COUNTY COMMISSIONERS MAKES THE FOLLOWING FINDINGS:

THAT Charter’s Maximum Permitted $10.92 Rate for Basic Tier Service is complaint with the FCC’s rules;

THAT Charter’s National $27.47 HSC complies with the FCC’s rate regulation rules;

THAT Charter may charge a Basic Service Tier rate below the approved combined maximum permitted rate;

THAT Charter may base its installation rates on its 2003-2004 FCC1205 HSC rate of $27.47;

THAT Charter has substantiated adjustments to its FCC1205 equipment rates;
THAT Charter has substantiated the other adjustments to its cable service rates based on past and estimated cost elements; and

THAT Charter has substantiated the other adjustments to its cable service rates based on past and estimated cost elements.

IT IS THEREFORE ORDERED:

THAT Charter's Maximum Permitted Rate for Basic Tier Service ($10.92) is reasonable and that Charter may charge a BST rate below the approved maximum permitted rate, but not above it;

THAT the maximum permitted Basic Service Tier rate for Charter subscribers in The County for the projected period shall not exceed $10.92 per month, subject to subsequent findings by the Board to the contrary;

THAT Charter's Equipment, Installation and HSC rates comply with the FCC's rate regulation rules;

THAT the County reserves its right to revise this Rate Order subject to subsequent contrary findings by the Board, and

THAT this Order will be effective immediately, copies will be released to Charter Communications and the public.

ISSUED BY ORDER OF THE CHATHAM BOARD OF COUNTY COMMISSIONERS

This the 5th day of January 2004.

BY:

[Signature]

Chairman

ATTEST:

[Signature]

Clerk

Delivering Report and Executed Order via Certified U.S. Mail to: Denise Jones-Williams, Director Regulatory Compliance, Charter Communications 2911 Turtle Creek Blvd., Dallas, TX 75219.

Copy to: Action Audits, LLC., 101 Pocono LN., Cary, NC 27513.